



# OKLAHOMA FEDERAL CREDIT UNION NEWSLETTER

*People helping people*

## Summer + Skip-A-Pay!

**Summer Skip-A-Pay is available for June 2026.**

If you are a member in good standing and would like to skip your consumer loan payment for June, please complete this form and return it to the Credit Union. There is a processing fee of \$40 per loan that can be withdrawn from your account or can be enclosed with the form. If your loan payment is made automatically, such as by payroll deduction or ACH, the form **MUST** be received no later than May 15, 2026. If you make your payment manually, please have the form returned at least one week prior to your due date. If the form is not returned by the required date, your request for Skip-A-Pay may not be honored.



*+ Skip-A-Pay Form:*

Member Name \_\_\_\_\_

Member Account Number \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Daytime Phone Number \_\_\_\_\_

Loan Number \_\_\_\_\_

Payment Amount \$ \_\_\_\_\_

Loan Number \_\_\_\_\_

Payment Amount \$ \_\_\_\_\_

Loan Number \_\_\_\_\_

Payment Amount \$ \_\_\_\_\_

**Method of Payment (circle one)**

Check Enclosed      Deduct from OKFCU Savings

Deduct from OKFCU Checking

As an Oklahoma Federal Credit Union member in good standing, I am requesting to defer a payment on the qualifying consumer loan(s) I have listed above. This offer is good for June 2026 loan payments only. All loans must be current to qualify for Skip-A-Payment. This offer does not apply to mortgage, HELOC, VISA, LOC or Home Equity Loans. Interest on your loan will continue to accrue during the month that the payment is skipped, and only one payment may be skipped per loan.

I understand this action will extend the term of my loan(s) indicated above by one month. I understand that I will be contacted at the phone number indicated above if my request cannot be approved. I also understand that I will pay a total processing fee of \$40 per loan. This form must be completed, signed by all parties on the loan and submitted at least two weeks before payment due date in order to process the application. Payment must be received in order to process application. If OKFCU pulls your payment and you do not keep money in your account, we will add the fee to your loan.

Member Signature \_\_\_\_\_

Date of Request \_\_\_\_\_

Member Signature \_\_\_\_\_

Date of Request \_\_\_\_\_



# Key Strategies to Prevent Credit Union Impersonation Scams

- **Never Share Codes or PINs** – We will never call you to ask for a one-time passcode, PIN, full social security number, login credentials, passwords, etc.
- **Never Share Account or Card Numbers** – We will never call, email, or text you asking for full account, debit card, credit card, or ATM card numbers. Immediately contact the credit union to advise of this attempt at obtaining your information.
- **Hang Up and Verify** – If a call seems suspicious or they ask for information that makes you feel uncomfortable in any way, hang up and call the credit union back using a trusted, independent number (e.g., one from your account card, statement, or official app/website).
- **Beware of Urgency** – Scammers often claim there is “fraud on your account” that must be dealt with immediately to panic you into acting quickly.
- **Do Not Transfer Money** – Never move funds to a “safe account” or withdraw cash at the instruction of a caller. They may claim to be with an auditing arm of the federal or state government suggesting they are protecting your account and funds.
- **Never Trust Caller ID** – Caller ID can be faked or “spoofed” to appear to be from the credit union. As stated above, hang up and call a number you know belongs to the credit union or numbers from the back of your debit/ATM card.
- **Use Call Filtering** – Activate spam-blocking services offered by your mobile carrier (e.g., AT&T ActiveArmor, T-Mobile Scan Shield, Verizon Call Filter).
- **Report the Scam** – Report the scam/attempted scam to the credit union AND to the Federal Trade Commission (FTC) at [www.ReportFraud.ftc.gov](http://www.ReportFraud.ftc.gov).



## Solid Gold + Spring Party!

All Solid Gold members are invited to join us for games, lunch and fun! (If you're not a member, join today! Call for details.)

**When:** Thursday, May 14, 2026  
11:00 am – 1:00 pm

**Location:** Credit Union House  
631 E Hill Street  
Oklahoma City, OK 73105

Please RSVP by April 24th to Robyn at (405) 524-6467 or [rbell@okfcu.com](mailto:rbell@okfcu.com)

## Holiday Closings +

**Memorial Day:**  
May 25th

**Juneteenth:**  
June 19th

**Independence Day:**  
July 3rd



All OKFCU branches will be closed for each of the listed holidays above. Branches will resume normal operating hours the following business day. The OKFCU mobile app and Online Banking will still be available during holiday closures for members to check banking information, make account transactions and for mobile check deposits.



## A Travel + Reminder

Vacation season is coming, so as a reminder for when you are traveling or going on vacation:

All Debit and Credit cards have a safety feature that watches for suspicious activity or anything that is out of the ordinary. If Suspicious activity is suspected, your card will be frozen. One of the most common alerts happens when you are traveling and are out of your home area.

If you know you are going to travel, please give us a call and we will put a Travel Notice on your account for the time you will be gone. If it happens that your card is frozen, you will get a call from the fraud department. If they can verify that the suspicious transactions are truly yours, they can remove the block and you will be able to use the cards. Please call 405-524-6467 with any questions.

## Regulation E: Disclosure Annual Notice +

If you think your statement or receipt is wrong or if you need more information about a transfer, call us at (405) 524-6467 or (800) 522-8510, or write us at OKFCU, 517 N.E. 36th St., Oklahoma City, OK 73105 immediately. We must hear from you no later than sixty (60) days after we sent the first statement on which the problem or error appeared. We will need the following: 1 Your name and account number. 2 The error or transfer you are unsure about. Please explain it as clearly as you can. 3 The amount of the suspected error. If you tell us orally, we may require you to send us your question or complaint in writing within ten (10) business days. If the problem or error involves an electronic fund transfer or transaction that was not initiated in the United States, the District of Columbia, the Commonwealth of Puerto Rico or any territory or possession of the U.S. other than any such transaction that represents a Debit Program Transaction, we will give you the results of our investigation within twenty (20) business days from when we heard from you and will correct the error promptly. If we need more time, however, we may take up to ninety (90) calendar days to investigate your complaint or question. If we decide to do this, we will re-credit your account within ten (10) business days for the amount you think is in error and you will have use of the money while we complete our investigation. If we ask you to put your complaint in writing and do not receive it within ten (10) business days, we will not re-credit your account. We will tell you the results within three (3) business days after the completion of our investigation. If we decide that there was no error, we will send you a written explanation.

# + Visit Us



**OKLAHOMA FEDERAL**  
CREDIT UNION

## Branch Locations

### Main Branch

517 NE 36th Street  
Oklahoma City, OK 73105  
Ph: 405-524-6467  
F: 405-524-1067  
Hours: 7:45 a.m. - 4:30 p.m., M-F

### Midwest City Branch

7900 E Reno  
Midwest City, OK 73110  
Ph: 405-732-5554  
F: 405-732-3430  
Hours: 7:45 a.m. - 4:30 p.m., M-F

## Service Centers

### What you can do:

- ▶ Deposit
- ▶ Withdrawal
- ▶ Transfer
- ▶ Loan Payment
- ▶ Purchase: Cashier's Checks, Money Orders & Gift cards

### What you need:

- ▶ Credit Union Name
- ▶ Account Number
- ▶ Valid ID



### North OKC

10491 N. May Ave  
Oklahoma City, OK  
Ph: 405-755-2045

### Moore

828 N.W. 12th Street  
Moore, OK  
Ph: 405-790-0242

### Yukon

1300 W Vandament Ave  
Yukon, OK  
Ph: 405-350-1784

### Midwest City

232 S Air Depot Blvd  
Midwest City, OK  
Ph: 405-732-4848

### Norman

1131 12th Ave N.E.  
Norman, OK  
Ph: 405-364-3133

### Hours

7:00 a.m. - 7:00 p.m. M-F  
9:00 a.m. - 4:30 p.m. Sat  
1:00 p.m. - 4:30 p.m. Sun

For an extended list of service centers,  
go to [www.cuscok.org](http://www.cuscok.org)

[www.okfcu.com](http://www.okfcu.com)

