# **Solution NEWSL+ETTER**

# - Great Low Rates on Auto Loans!

Rates as low as 5.24% APR\* for 36 months.

Best in class service, highly competitive rates, flexible terms, and people who care about your success. Get pre-approved before you go shopping, or refinance an existing loan from another lender TODAY!

APR – Annual Percentage Rate. Rate, Terms and conditions are subject to change without notice and are not guaranteed. Some restrictions may apply, normal lending policies apply. Rates as low as 5.24% APR for well-qualified buyers with terms up to 36 mos. no other discounts apply, terms up to 84 months are available at higher rates.

# +Solid Gold Spring Party

All Solid Gold members are invited to join us for games, lunch and fun! (If you're not a member, join today! Call for details.) Please RSVP by April 18th to Robyn at (405) 524-6467 or rbell@okfcu.com

WHEN: Wednesday, April 24, 2025 TIME: 11:00 am – 1:00 pm LOCATION: Credit Union House 631 E Hill Street Oklahoma City, OK 73105

### www.okfcu.com

# Skip-A-Pay

Summer Skip-A-Pay is available for June 2025. If you are a member in good standing and would like to skip your consumer loan payment for June, please complete this form and return it to the Credit Union. There is a processing fee of \$40 per loan that can be withdrawn from your account or can be enclosed with the form. If your loan payment is made automatically, such as by payroll deduction or ACH, the form MUST be received no later than May 16, 2025. If you make your payment manually, please have the form returned at least one week prior to your due date. If the form is not returned by the required date, your request for Skip-A-Pay may not be honored.

| Member Name                    |    |  |
|--------------------------------|----|--|
| Member Account Number          |    |  |
| Address                        |    |  |
|                                |    |  |
| Daytime Phone Number           |    |  |
| Loan Number                    |    |  |
| Payment Amount                 | \$ |  |
| Loan Number                    |    |  |
| Payment Amount                 | \$ |  |
| Loan Number                    |    |  |
| Payment Amount                 | \$ |  |
| Method of Payment (circle one) |    |  |

Deduct from OKFCU Savings

As an Oklahoma Federal Credit Union member in good standing, I am requesting to defer a payment on the qualifying consumer loan(s) I have listed above. This offer is good for June 2025 loan payments only. All loans must be current to qualify for Skip-A-Payment. This offer does not apply to mortgage, HELOC, VISA, LOC or Home Equity Loans. Interest on your loan will continue to accrue during the month that the payment is skipped, and only one payment may be skipped per loan.

I understand this action will extend the term of my loan(s) indicated above by one month. I understand that I will be contacted at the phone number indicated above if my request cannot be approved. I also understand that I will pay a total processing fee of \$40 per loan. This form must be completed, signed by all parties on the loan and submitted at least two weeks before payment due date in order to process the application. Payment must be received in order to process application. If OKFCU pulls your payment and you do not keep money in your account, we will add the fee to your loan.

| Member Signature |  |
|------------------|--|
| Date of Request  |  |
| Member Signature |  |
| Date of Request  |  |
|                  |  |

Check Enclosed

Deduct from OKFCU Checking

# + Regulation E: Disclosure Annual Notice

If you think your statement or receipt is wrong or if you need more information about a transfer, call us at (405) 524-6467 or (800) 522-8510, or write us at OKFCU, 517 N.E. 36th St., Oklahoma City, OK 73105 immediately. We must hear from you no later than sixty (60) days after we sent the first statement on which the problem or error appeared. We will need the following: 1 Your name and account number. 2 The error or transfer you are unsure about. Please explain it as clearly as you can. 3 The amount of the suspected error. If you tell us orally, we may require you to send us your question or complaint in writing within ten (10) business days. If the problem or error involves an electronic fund transfer or transaction that was not initiated in the United States, the District of Columbia, the Commonwealth of Puerto Rico or any territory or possession of the U.S. other

than any such transaction that represents a Debit Program Transaction, we will give you the results of our investigation within twenty (20) business days from when we heard from you and will correct the error promptly. If we need more time, however, we may take up to ninety (90) calendar days to investigate your complaint or question. If we decide to do this, we will re-credit your account within ten (10) business days for the amount you think is in error and you will have use of the money while we complete our investigation. If we ask you to put your complaint in writing and do not receive it within ten (10) business days, we will not re-credit your account. We will tell you the results within three (3) business days after the completion of our investigation. If we decide that there was no error, we will send you a written explanation.

# + Holiday Closings

May 26th: Memorial Day

June 19th: Juneteenth

July 4th: Independence Day

All OKFCU branches will be closed for each of the listed holidays above. Branches will resume normal operating hours the following business day. The OKFCU mobile app and Online Banking will still be available during holiday closures for members to check banking information, make account transactions and for mobile check deposits.



# + A Travel Reminder

Vacation season is coming, so as a reminder for when you are traveling or going on vacation... All Debit and Credit cards have a safety feature that watches for suspicious activity or anything that is out of the ordinary. If Suspicious activity is suspected, your card will be frozen. One of the most common alerts happens when you are traveling and are out of your home area. If you know you are going to travel, please give us a call and we will put a Travel Notice on your account for the time you will be gone. If it happens that your card is frozen, you will get a call from the fraud department. If they can verify that the suspicious transactions are truly yours, they can remove the block and you will be able to use the cards. Please call 405-524-6467 with any questions.





### **Branch Locations**

#### **Main Branch**

517 NE 36th Street Oklahoma City, OK 73105 Ph: 405-524-6467 F: 405-524-1067 Hours: 7:45 a.m. - 4:30 p.m., M-F

#### Midwest City Branch 320 Belaire Drive Midwest City, OK 73110 Ph: 405-732-5554 F: 405-732-3430 Hours: 7:45 a.m. - 4:30 p.m., M-F

## **Service Centers**

#### What you can do:

- Deposit
- Withdrawal
- ► Transfer
- Loan Payment
- Purchase: Cashier's Checks, Money Orders & Gift cards

#### What you need:

- Credit Union Name
- Account Number

 $\bigcirc$ 

Valid ID

#### North OKC

10491 N. May Ave Oklahoma City, OK Ph: 405-755-2045

#### Moore

828 N.W. 12th Street Moore, OK Ph: 405-790-0242

#### Yukon

1300 W Vandament Ave Yukon, OK Ph: 405-350-1784 Midwest City 232 S Air Depot Blvd Midwest City, OK Ph: 405-732-4848

#### Norman

1131 12th Ave N.E. Norman, OK Ph: 405-364-3133

#### Hours

7:00 a.m. - 7:00 p.m. M-F 9:00 a.m. - 4:30 p.m. Sat 1:00 p.m. - 4:30 p.m. Sun

For an extended list of service centers, go to www.cuservicecenter.com

#### www.okfcu.com









: 405-790-0242